

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
OCTOBER 2020**

Madison County Road Department

Reporting Dates 10/01/20 through 10/27/20

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32132 A	10/13/20 12:59:00	10/23/20 15:34:00	10/14/20	Pot Holes Closed	Brown, Shirley Latham, Daryl	Crawford Rd Crawford Rd	District 4	Medium Priority
	Dur (hrs/days)	240	10	Bad pot holes				
32134 A	10/13/20 15:47:00	10/23/20 07:10:00	10/14/20	Limb Pickup Closed	Brown, Shirley Reed, Phillip	Pine Ridge Dr Pine Ridge Drive	District 2	Medium Priority
	Dur (hrs/days)	240	10	Needs limb pickup				
32135 A	10/14/20 14:04:00	10/19/20 10:56:00	10/15/20	Trash Related Closed	Brown, Shirley Love, Bobby	Dampeer Rd Dampeer Rd	District 5	Low Priority
	Dur (hrs/days)	120	5	Need carpet picked up				
32136 A	10/14/20 14:06:00	10/15/20 15:47:00	10/15/20	Limb Pickup Closed	Brown, Shirley Doty, Al	Dogwood Ct Dogwood Ct	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32138 A	10/14/20 14:08:00	10/15/20 15:47:00	10/15/20	Limb Pickup Closed	Brown, Shirley Grantham, Don	Ramage Rd Ramage Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32139 A	10/14/20 14:10:00	10/15/20 15:46:00	10/15/20	Limb Pickup Closed	Brown, Shirley Arain	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32141 A	10/15/20 07:04:00	10/23/20 07:20:00	10/16/20	Pot Holes Closed	Brown, Shirley Jobe, Earnest	Cauthen Rd Cauthen Rd	District 5	Medium Priority
	Dur (hrs/days)	192	8	Bad pot holes				
32142 A	10/15/20 07:04:00	10/15/20 15:47:00	10/16/20	Limb Pickup Closed	Brown, Shirley Peacock, Eddie	Kayfield Pl Kayfield Pl	District 2	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				
32143 A	10/15/20 07:06:00	10/23/20 06:50:00	10/16/20	Limb Pickup Closed	Brown, Shirley Plummer, Floyd	Cherry Hill Dr Cherry Hill Dr	District 3	Medium Priority
	Dur (hrs/days)	192	8	Limbs pick up				
32144 A	10/15/20 08:11:00	10/19/20 07:09:00	10/16/20	Limb Pickup Closed	Brown, Shirley Sam	Huber St Huber St		Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
32145	10/15/20	10/23/20	10/16/20	Limb Pickup	Brown, Shirley	Coachmans Pl		Medium Priority
A	08:12:00	07:10:00		Closed	Brombacher, John	Coachmans Pl		
	Dur (hrs/days)	192	8	Limbs pick up				
32146	10/15/20	10/19/20	10/16/20	Limb Pickup	Brown, Shirley	Providence Dr	District 3	Medium Priority
A	08:14:00	07:08:00		Closed	James	Providence Dr		
	Dur (hrs/days)	96	4	Limbs pick up				
32147	10/15/20	10/19/20	10/16/20	Limb Pickup	Brown, Shirley	Twelve Oaks Rd	District 4	Medium Priority
A	09:55:00	15:38:00		Closed	Billingsley, Bill	184 Twelve Oaks Rd		
	Dur (hrs/days)	96	4	Need limbs pickup				
32149	10/15/20	10/19/20	10/16/20	Limb Pickup	Brown, Shirley	Locust Cv	District 1	Medium Priority
A	13:00:00	15:39:00		Closed	Givens, Phyllis	Locust Cv		
	Dur (hrs/days)	96	4	Limbs pick up				
32150	10/15/20	10/20/20	10/16/20	Limb Pickup	Brown, Shirley	Trace Harbor Rd	District 1	Medium Priority
A	15:45:00	15:50:00		Closed	Bunger, amilia	Trace Harbor Rd		
	Dur (hrs/days)	120	5	Limbs pick up				
32151	10/15/20	10/20/20	10/16/20	Limb Pickup	Brown, Shirley	Trace Harbor Rd	District 1	Medium Priority
A	15:46:00	15:51:00		Closed	Jefferson, Cherrie	Trace Harbor Rd		
	Dur (hrs/days)	120	5	Limbs pick up				
32152	10/16/20	10/21/20	10/17/20	Limb Pickup	Brown, Shirley	Katherine Pointe Dr	District 3	Medium Priority
A	07:30:00	15:17:00		Closed	Patridge, Eloise	Katherine Pointe Dr		
	Dur (hrs/days)	120	5	Limbs pick up				
32153	10/16/20	10/19/20	10/17/20	Limb Pickup	Brown, Shirley	Quill Cove		Medium Priority
A	07:56:00	15:40:00		Closed	Massey, Colter	Quill Cv		
	Dur (hrs/days)	72	3	Limbs pick up				
32154	10/16/20	10/19/20	10/17/20	Limb Pickup	Brown, Shirley	South Deerfield Dr	District 1	Medium Priority
A	12:38:00	15:38:00		Closed	Lee, Debbie	South Deerfield Drive		
	Dur (hrs/days)	72	3	Needs limb pickup				
32155	10/16/20	10/19/20	10/17/20	Limb Pickup	Brown, Shirley	Wildwood Dr	District 1	Medium Priority
A	12:39:00	15:38:00		Closed	Mason, Dianne	Willdwood Drive		
	Dur (hrs/days)	72	3	Needs limb pickup				

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32156 A	10/16/20 12:40:00	10/19/20 15:37:00	10/17/20 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Kennedy, Angela	Wildwood Dr Wildwood Drive	District 1	Medium Priority
	Dur (hrs/days)	72	3					
32158 A	10/16/20 15:14:00	10/20/20 15:52:00	10/17/20 4	Limb Pickup Closed Needs limb pickup	Brown, Shirley Dew, Anne	Owens Street Owens Street	District 3	Medium Priority
	Dur (hrs/days)	96	4					
32159 A	10/19/20 06:50:00	10/20/20 15:51:00	10/20/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Roper, Kathy	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
	Dur (hrs/days)	24	1					
32160 A	10/19/20 06:52:00	10/23/20 07:07:00	10/20/20 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Peeples, Trip	Serotina Rd Serotina Rd	District 3	Medium Priority
	Dur (hrs/days)	96	4					
32162 A	10/19/20 06:56:00	10/21/20 15:15:00	10/20/20 2	Limb Pickup Closed Limbs pick up across from this address	Brown, Shirley Pentegrass, Calvin	Northshore Way Northshore Way	District 3	Medium Priority
	Dur (hrs/days)	48	2					
32163 A	10/19/20 10:47:00	10/21/20 15:16:00	10/20/20 2	Limb Pickup Closed Limbs pick up	Brown, Shirley Guess, Marty	Lake Ridge Dr Lake Ridge Dr	District 4	Medium Priority
	Dur (hrs/days)	48	2					
32164 A	10/19/20 10:48:00	10/20/20 15:49:00	10/20/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Randall, Emily	Arrington Dr Arrington Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1					
32165 A	10/19/20 10:52:00	10/20/20 15:49:00	10/20/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Abraham, Charles	Planters Row Planters Row	District 3	Medium Priority
	Dur (hrs/days)	24	1					
32168 A	10/19/20 11:00:00	10/20/20 15:50:00	10/20/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Elaine	Bradfield Rd Bradfield Rd	District 4	Medium Priority
	Dur (hrs/days)	24	1					
32169 A	10/19/20 11:01:00	10/20/20 15:50:00	10/20/20 1	Limb Pickup Closed Limbs pick up	Brown, Shirley Eakes, Jana	Johnstone Dr Johnstone Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1					

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
32170 A	10/19/20 15:42:00	10/20/20 15:48:00	10/20/20	Limb Pickup Closed	Brown, Shirley Burke, Marilyn	Cedar Hill Rd Cedar Hill Rd	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
32171 A	10/19/20 15:44:00	10/23/20 07:08:00	10/20/20	Limb Pickup Closed	Brown, Shirley McCluskey, Jill	Dover Ln Dover Ln	District 3	Medium Priority
	Dur (hrs/days)	96	4	Limbs pick up				
32172 A	10/19/20 16:05:00	10/21/20 15:18:00	10/20/20	Limb Pickup Closed	Brown, Shirley Dueuse, Kim	Fairgreen Cv Fairgreen Cove	District 1	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
32173 A	10/19/20 16:06:00	10/23/20 07:11:00	10/20/20	Limb Pickup Closed	Brown, Shirley Penna, Ronald	Northshore Way Northshore Way	District 3	Medium Priority
	Dur (hrs/days)	96	4	Needs limb pickup				
32174 A	10/20/20 07:26:00	10/23/20 07:12:00	10/21/20	Limb Pickup Closed	Brown, Shirley Coffee, Perri	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32175 A	10/20/20 08:27:00	10/23/20 15:42:00	10/21/20	Limb Pickup Closed	Brown, Shirley Williams, Wanda	Lakeshore Dr 137 Lakeshore DR	District 3	Medium Priority
	Dur (hrs/days)	72	3	Need limbs picked up				
32176 A	10/20/20 08:28:00	10/23/20 15:43:00	10/21/20	Limb Pickup Closed	Brown, Shirley Williams, Wanda	Lakeview Drive 115 Lakeview Dr	District 2	Medium Priority
	Dur (hrs/days)	72	3	Need limbs picked up				
32177 A	10/20/20 08:44:00	10/21/20 15:17:00	10/21/20	Limb Pickup Closed	Brown, Shirley Plummer, Beverly	Granfield Ct 102 Granfield Ct	District 1	Medium Priority
	Dur (hrs/days)	24	1	Need limbs picked up				
32178 A	10/20/20 09:29:00	10/23/20 06:50:00	10/21/20	Limb Pickup Closed	Brown, Shirley Lack, David	Bozeman-Paine Cir Bozeman-Paine Cir	District 3	Medium Priority
	Dur (hrs/days)	72	3	Limbs pick up				
32180 A	10/20/20 13:34:00	10/21/20 15:17:00	10/21/20	Limb Pickup Closed	Brown, Shirley Rhett, Bob	Fox Hollow Fox Hollow	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				

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Grade	Date/Time	Date/Time	Date					
32182	10/21/20	10/23/20	10/22/20	Trash Related	Brown, Shirley	Hwy 16 E		Medium Priority
A	08:01:00	15:26:00		Closed	Perry, William	Hwy 16 E		
	Dur (hrs/days)	48	2	Need old furniture picked up				
32183	10/21/20	10/23/20	10/22/20	Limb Pickup	Brown, Shirley	Cheswyck Cove	District 2	Medium Priority
A	08:20:00	15:49:00		Closed	Thomason, Cyndi	cheswyck Cv		
	Dur (hrs/days)	48	2	Limbs pick up				
32185	10/22/20	10/23/20	10/23/20	Limb Pickup	Brown, Shirley	Raintree Rd	District 3	Medium Priority
A	07:00:00	15:47:00		Closed	White, Neil	Raintree Rd		
	Dur (hrs/days)	24	1	Limbs pick up				
32187	10/22/20	10/23/20	10/23/20	Limb Pickup	Brown, Shirley	Beaufort Cir	District 4	Medium Priority
A	15:50:00	15:48:00		Closed	Mandell, Dave	122 Beaufort Cir		
	Dur (hrs/days)	24	1	Need limbs picked up				

104 Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target					
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority
Total Requests:		104						